

**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICELIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!™, a menu-driven database system. The INTERNET address for GSA Advantage!™ is: <http://www.fss.gsa.gov>.

Federal Supply Schedule – Language Services

**Federal Supply Group: 738, Part II
FS Class: R608**

SIN 382-1, 382-1RC Translation Services
SIN 382-2, 382-2RC Interpretation Services
SIN 382-4, 382-4RC Comprehensive Linguistic Analytical Support Services (CLASS)
SIN 382-5, 382-5RC Services for the Visual and Hearing Impaired



International Language Services, Inc.
60 E 42nd Street, Suite 1329
New York, New York 10165
212.856.9848 (p)
212.856.9873 (f)

www.ilslanguages.com

Contract Administrator: Irene Gross
igross@ilslanguages.com

Contract Number: **GS-10F-0309R**

Contract Period: **May 2, 2005 through May 1, 2015**
Contract current through Modification #PO-0008, dated May 27, 2010.

Business Size: SB, WOSB

For more information on ordering from Federal Supply Schedules
click on the FSS Schedules button at <http://www.fss.gsa.gov>



CUSTOMER INFORMATION

1a. Awarded Special Item Number(s):

Special Item Number (SIN)	Description	Pricing
382-1	Translation Services	See Page 4
382-2	Interpretation Services	See Page 6
382-4	Comprehensive Linguistic Analytical Support Services	See Page 11
382-5	Services for the Visual and Hearing Impaired	See Page 13

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract: Not applicable

1c. Descriptions of all corresponding commercial job titles with experience, functional responsibility and education: Not applicable

2. Maximum Order: \$1,000,000

*If the "best value" selection places your order over the Maximum Order, identified in this catalog/price list, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the Schedule contract in accordance with FAR 8.404.

3. Minimum Order: \$100

4. Geographic Coverage: Domestic

5. Point of Production: International Language Services, Inc.
60 E 42nd Street, Suite #1329
New York, New York 10165

6. Statement of Net Price: All government prices are net. See pricing, page 4.

7. Quantity Discount: None offered.

8. Prompt Payment Terms: Net 30

9. Government Purchase Cards are accepted below and above the micro-purchase threshold.

10. Foreign Items: None

11a. Time of Delivery: Specified on the Task Order.

11b. Expedited Delivery: Consult with Contractor

11c. Overnight/2-Day Delivery: Consult with Contractor

11d. Urgent Requirements: Consult with Contractor

12. FOB Point(s): Destination



- 13a. Ordering Address: International Language Services, Inc.
 60 E 42nd Street, Suite #1329
 New York, New York 10165
- 13b. Ordering Procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule homepage (fss.gsa.gov/schedules.)
14. Payment Address: International Language Services, Inc.
 60 E 42nd Street, Suite #1329
 New York, New York 10165
15. Warranty Provisions: Standard Commercial Warranty
16. Export Packing charges: Not applicable
17. Terms and conditions of Government Purchase Card Acceptance: Consult with Contractor
18. Terms and conditions of rental, maintenance, and repair:
- Cancellations must be made within forty eight (48) hours prior to assignment. Client will be responsible for full payment for any assignment not canceled within forty eight (48) hours before scheduled date of assignment. Assignments scheduled for Mondays must be cancelled by Thursday of the previous week to avoid the minimum billing.
19. Terms and conditions of installation: Not applicable
20. Terms and conditions of repair parts: Not applicable
21. List of service and distribution points: Not applicable
22. List of participating dealers: Not applicable
23. Preventive maintenance: Not applicable
- 24a. Environmental attributes, e.g., recycled content, energy efficiency, and/or reduced pollutants: Not applicable
- 24b. Section 508 compliance: Not applicable
25. DUNS Number: 11-2066956
26. International Language Services, Inc. is registered in the Central Contract Registration (CCR) database.



International Language Services, Inc.
GSA Price List

SIN 382-1
TRANSLATION

International Language Services, Inc. is capable of providing multilingual translation services to and from many languages to include but not limited to the translation of Business Brochures, Technical Documents, Software, Manuals, Legal, Medical, Video and Audio Materials, Electronic and Multi-media.*

SIN	CATEGORY/LANGUAGE	LEVEL	GSA RATE/WORD (incl of IFF)
TRANSLATION			
(*) Per Unit = Rate per Word			
382-1	I-Spanish	General	\$0.2198
		Semi-Technical	\$0.2292
		Technical	\$0.2603
382-1	II- Albanian, Bulgarian, Creole, Dutch, French, Greek, Hungarian, Italian, Jamaican Patois, Lithuanian, Polish, Romanian, Russian, Serbo-Croatian, Slovak, Slovenian, Ukrainian	General	\$0.2292
		Semi-Technical	\$0.2495
		Technical	\$0.2805
382-1	III- Arabic, Basque, Bengali, Chinese, Czech, Danish, Finnish, Flemish, Georgian, German, Gujarati, Hebrew, Hindi, Norwegian, Portuguese, Punjabi, Sindhi, Swedish	General	\$0.2609
		Semi-Technical	\$0.2814
		Technical	\$0.3099
382-1	IV- Burmese, Cambodian, Dari, Farsi, Fulani, Guizhou, Hausa, Ibo, Icelandic, Indonesian, Yoruba	General	\$0.2997
		Semi-Technical	\$0.3301
		Technical	\$0.3516
382-1	V- Afrikaans, Akan, Amharic, Aramaic, Armenian, Ashanti, Bambara, Catalan, Cebuano, Chavacano, Chinese (Foochow), Ga, Gujarati, Hindi, Ilocano, Japanese, Khmer, Korean, Krio, Kurdish, Laotian, Macedonian, Malay, Malayalam, Maltese, Mandingo, Nepali, Papiamentto, Pashto, Punjabi, Somali, Sranitongo, Sudanese, Swahili, Tagalog, Tamil, Taiwanese, Temne, Thai, Tibetan, Turkish, Twi, Urdu, Vietnamese, Wolof, Xhosa, Yiddish, Zulu	General	\$0.3174
		Semi-Technical	\$0.3386
		Technical	\$0.3809



NOTARIZATION

Notarized Certification when translated by International Language Services, Inc. to and from English per document for all language types.

NOTARIZATION		
(*) Per Unit = Rate per Document		
SIN	CATEGORY/LANGUAGE	GSA RATE (incl of IFF)
382-1	All Languages	\$21.60

FORMATTING

Foreign Language Desktop Publishing Formatting (This is in addition to translating costs.)

FORMATTING		
(*) Per Unit = Rate per Hour		
SIN	CATEGORY/LANGUAGE	GSA RATE/HOUR (incl of IFF)
382-1	All Languages	\$76.17

TRANSCRIPTION

International Language Services, Inc. is capable of providing high quality transcriptions to and from many languages. We can provide a standard 3 column (Participants, Source and Target Language) or 2 column (Participants and Target Language only) transcriptions dependent on client needs.*

SIN	CATEGORY	LANGUAGE	GSA RATE/HOUR (incl of IFF)
TRANSCRIPTION			
(*) Per Unit = Rate per hour			
382-1	I	Spanish	\$40.20
382-1	II	Creole, French, German, Italian, Jamaican Patois	\$55.41
382-1	III	Albanian, Bulgarian, Dutch, Greek, Hungarian, Lithuanian, Polish, Romanian, Russian, Serbo-Croatian, Slovak, Slovenian, Ukrainian	\$60.99
382-1	IV	Basque, Czech, Danish, Finnish, Flemish, Georgian, Norwegian, Portuguese, Swedish	\$62.51
382-1	V	Arabic, Bengali, Burmese, Cambodian, Chinese, Dari, Farsi, Fulani, Guizhou, Guyarati, Hausa, Hebrew, Hindi, Ibo, Icelandic, Indonesian, Sindhi	\$68.55
382-1	VI	Akan, Afrikaans, Amharic, Armenian, Ashanti, Bambara, Catalan, Cebuano, Chavacano, Ga, Gujarati, Ilocano, Japanese, Krio, Khmer, Korean, Kurdish, Lao, Macedonian, Malay, Malayalam, Maltese, Mandingo, Nepali, Papiamentu, Pashto, Punjabi, Somali, Srantongo, Sudanese, Swahili, Tagalog, Taiwanese, Tamil, Temne, Thai, Tibetan, Turkish, Twi, Urdu, Vietnamese, Wolof, Xhosa, Yiddish, Yoruba, Zulu	\$73.00
*OVERTIME APPLIES AFTER FORTY (40) HOURS A WEEK			



PROJECT MANAGEMENT

PROJECT MANAGEMENT		
(*) Per Unit = Rate per Hour		
SIN	CATEGORY/LANGUAGE	GSA RATE/HOUR (incl of IFF)
382-1	All Languages	\$62.25
*OVERTIME APPLIES AFTER FORTY (40) HOURS A WEEK		

RUSH

25% SURCHARGE FOR WORK REQUIRED WITHIN 2 – 5 BUSINESS DAYS AND 50% SURCHARGE FOR WORK REQUIRED WITHIN 24 HOURS.

CLASSIFIED

25% SURCHARGE FOR SECRET AND 30% SURCHARGE FOR TOP SECRET.

SIN 382-2

CATEGORY I: SIMULTANEOUS INTERPRETATION

Simultaneous interpretation is a real time, per word rendition which is frequently used in meetings, conferences, seminars, litigation proceedings, training and other special presentations. If the Task Order requires it, International Language Services, Inc. will arrange the set up of wireless equipment, microphones, booths and technicians anywhere in the country.*

SIN	LANGUAGE	GSA RATE/DAY (incl of IFF)
CATEGORY I: SIMULTANEOUS INTERPRETATION		
(*) Per Unit = Rate per hour *Daily rates consist of eight hour days.		
382-2	Afrikaans	\$1,097.17
382-2	Albanian	\$987.45
382-2	Amharic	\$1,097.17
382-2	Arabic	\$1,097.17
382-2	Armenian	\$1,196.91
382-2	Azeri	\$1,246.78
382-2	Bambara	\$1,097.17
382-2	Basque	\$1,097.17
382-2	Bengali	\$1,196.91
382-2	Bulgarian	\$1,097.17
382-2	Burmese	\$1,246.78
382-2	Cambodian	\$1,246.78
382-2	Catalan	\$997.43
382-2	Chinese	\$1,196.91
382-2	Creole	\$987.45
382-2	Czech	\$997.43
382-2	Danish	\$1,097.17
382-2	Dari	\$1,196.91
382-2	Dutch	\$987.45



SIN	LANGUAGE	GSA RATE/DAY (incl of IFF)
382-2	Estonian	\$997.43
382-2	Farsi/Persian	\$1,097.17
382-2	Finnish	\$1,147.04
382-2	Flemish	\$1,147.04
382-2	Foochow	\$1,196.91
382-2	French	\$987.45
382-2	Fulani	\$1,246.78
382-2	Georgian	\$1,097.17
382-2	German	\$997.43
382-2	Greek	\$997.43
382-2	Guizhou	\$1,246.78
382-2	Gujarati	\$1,147.04
382-2	Hausa	\$1,196.91
382-2	Hebrew	\$1,097.17
382-2	Hindi	\$1,147.04
382-2	Hungarian	\$997.43
382-2	Ibo	\$1,097.17
382-2	Icelandic	\$1,097.17
382-2	Indonesian	\$1,196.91
382-2	Italian	\$987.45
382-2	Jamaican Patois	\$987.45
382-2	Japanese	\$1,246.78
382-2	Khmer	\$1,196.91
382-2	Korean	\$1,196.91
382-2	Lao	\$1,216.86
382-2	Latvian	\$1,097.17
382-2	Lithuanian	\$1,097.17
382-2	Macedonian	\$1,097.17
382-2	Malay	\$1,196.91
382-2	Malayalam	\$1,196.91
382-2	Maltese	\$1,097.17
382-2	Nepali	\$1,246.78
382-2	Norwegian	\$1,097.17
382-2	Papiamento	\$1,147.04
382-2	Pashto	\$1,196.91
382-2	Polish	\$1,097.17
382-2	Portuguese	\$997.43
382-2	Punjabi	\$1,147.04
382-2	Romanian	\$1,097.17
382-2	Russian	\$997.43
382-2	Serbo-Croatian	\$1,097.17
382-2	Shanghai	\$1,196.91
382-2	Sindhi	\$1,196.91
382-2	Slovak	\$1,097.17
382-2	Slovenian	\$1,107.14



SIN	LANGUAGE	GSA RATE/DAY (incl of IFF)
382-2	Somali	\$1,196.91
382-2	Spanish	\$987.45
382-2	Srantongo	\$1,196.91
382-2	Sudanese	\$1,246.78
382-2	Swahili	\$1,246.78
382-2	Swedish	\$1,097.17
382-2	Tagalog	\$1,246.78
382-2	Taiwanese	\$1,196.91
382-2	Tamil	\$1,196.91
382-2	Temne	\$1,196.91
382-2	Thai	\$1,196.91
382-2	Tibetan	\$1,246.78
382-2	Turkish	\$1,246.78
382-2	Twi	\$1,196.91
382-2	Ukrainian	\$1,097.17
382-2	Urdu	\$1,147.04
382-2	Vietnamese	\$1,246.78
382-2	Yiddish	\$1,246.78
382-2	Yoruba	\$1,147.04
382-2	Wolof	\$1,246.78
382-2	Xhosa	\$1,246.78
382-2	Zulu	\$1,246.78

SIN 382-2

CATEGORY II: CONSECUTIVE INTERPRETATION

Consecutive interpretation consists of an exchange of consecutive statements that are interpreted. The typical settings are multi-lingual, legal, medical, social and business settings.*

SIN	LANGUAGE	GSA RATE/HOUR (incl of IFF)
CATEGORY II: CONSECUTIVE INTERPRETATION		
(*) Per Unit = Rate per hour *Daily rates consist of eight hour days.		
382-2	Afrikaans	\$77.80
382-2	Albanian	\$70.50
382-2	Amharic	\$86.62
382-2	Arabic	\$81.32
382-2	Armenian	\$78.38
382-2	Azeri	\$79.51
382-2	Bambara	\$84.61
382-2	Basque	\$80.45
382-2	Bengali	\$80.67
382-2	Bulgarian	\$74.27
382-2	Burmese	\$79.63
382-2	Cambodian	\$79.59



SIN	LANGUAGE	GSA RATE/HOUR (incl of IFF)
382-2	Catalan	\$75.31
382-2	Chinese	\$80.45
382-2	Creole	\$68.43
382-2	Czech	\$71.57
382-2	Danish	\$77.80
382-2	Dari	\$82.36
382-2	Dutch	\$75.70
382-2	Estonian	\$76.53
382-2	Farsi/Persian	\$78.66
382-2	Finnish	\$80.45
382-2	Flemish	\$81.30
382-2	Foochow	\$81.52
382-2	French	\$75.44
382-2	Fulani	\$80.67
382-2	Georgian	\$73.58
382-2	German	\$73.42
382-2	Greek	\$73.46
382-2	Guizhou	\$79.55
382-2	Gujarati	\$79.68
382-2	Hausa	\$80.39
382-2	Hebrew	\$78.67
382-2	Hindi	\$79.68
382-2	Hungarian	\$77.42
382-2	Ibo	\$78.68
382-2	Icelandic	\$78.53
382-2	Indonesian	\$81.54
382-2	Italian	\$73.71
382-2	Jamaican Patois	\$68.50
382-2	Japanese	\$123.88
382-2	Khmer	\$82.36
382-2	Korean	\$84.37
382-2	Lao	\$80.39
382-2	Latvian	\$80.39
382-2	Lithuanian	\$77.60
382-2	Macedonian	\$80.39
382-2	Malay	\$80.68
382-2	Malayalam	\$80.34
382-2	Maltese	\$80.39
382-2	Nepali	\$79.53
382-2	Norwegian	\$79.36
382-2	Papiamento	\$79.51
382-2	Pashto	\$81.37
382-2	Polish	\$80.97
382-2	Portuguese	\$79.93
382-2	Punjabi	\$79.68
382-2	Romanian	\$79.55



SIN	LANGUAGE	GSA RATE/HOUR (incl of IFF)
382-2	Russian	\$75.68
382-2	Serbo-Croatian	\$77.67
382-2	Shanghai	\$79.59
382-2	Sindhi	\$79.68
382-2	Slovak	\$80.21
382-2	Slovenian	\$79.39
382-2	Somali	\$81.54
382-2	Spanish	\$68.51
382-2	Srantongo	\$80.39
382-2	Sudanese	\$80.68
382-2	Swahili	\$80.55
382-2	Swedish	\$79.55
382-2	Tagalog	\$81.52
382-2	Taiwanese	\$82.12
382-2	Tamil	\$79.68
382-2	Temne	\$79.68
382-2	Thai	\$79.53
382-2	Tibetan	\$81.95
382-2	Turkish	\$79.68
382-2	Twi	\$79.55
382-2	Ukrainian	\$79.36
382-2	Urdu	\$80.53
382-2	Vietnamese	\$82.12
382-2	Yiddish	\$82.19
382-2	Yoruba	\$80.39
382-2	Wolof	\$79.68
382-2	Xhosa	\$80.68
382-2	Zulu	\$82.98



SIN 382-4

TITLE III MONITORING: TRANSLATION & TRANSCRIPTION SERVICES

International Language Services, Inc. provides highly qualified monitors/interpreters, translators and transcribers at the following hourly rates.*

SIN	CATEGORY	LANGUAGE	GSA RATE/HOUR (incl of IFF)
TITLE III MONITORING: TRANSLATION & TRANSCRIPTION SERVICES			
(*) Per Unit = Rate per hour			
382-4	I	English, Spanish	\$38.29
382-4	II	Creole, Jamaican Patois	\$58.64
382-4	III	Albanian, Dutch, French, German, Italian, Polish	\$59.95
382-4	IV	Croatian, Latvian, Romanian, Russian, Serbian, Ukrainian	\$60.45
382-4	V	Arabic, Armenian, Fulani, Ga, Hausa, Hebrew, Ibo, Papiamento, Portuguese, Tagalog, Vietnamese, Yoruba	\$66.65
382-4	VI	Afrikaans, Akan, Amharic, Aramaic, Ashanti, Cambodian, Cantonese, Cebuano, Chavacano, Chinese (Foochow), Dari, Farsi, Gujarati, Hindi, Ilocano, Korean, Krio, Lao, Malay, Malayalam, Mandarin, Mandingo, Pashto, Punjabi, Somali, Taiwanese, Tamil, Temne, Thai, Twi, Urdu, Yiddish	\$68.75
*OVERTIME APPLIES AFTER FORTY (40) HOURS A WEEK			

QUALITY CONTROL

Before the project starts, the quality control team identifies the nationality of the targets in order to supply the government with the proper linguists who have the necessary experience and appropriate qualifications. Once the interception commences all materials are reviewed by a team of translators and editors for the highest level of accuracy. Quality Control staff is billed out at the following hourly rates.*

SIN	CATEGORY	LANGUAGE	GSA RATE/HOUR (incl of IFF)
QUALITY CONTROL			
(*) Per Unit = Rate per hour			
382-4	I	English, Spanish	\$41.89
382-4	II	Creole, Jamaican Patois	\$54.86
382-4	III	Albanian, Dutch, French, German, Italian, Polish	\$56.85
382-4	IV	Croatian, Romanian, Russian, Serbian, Ukrainian	\$61.84
382-4	V	Arabic, Armenian, Fulani, Ga, Hausa, Hebrew, Ibo, Papiamento, Portuguese, Tagalog, Vietnamese, Yoruba	\$68.82
382-4	VI	Afrikaans, Akan, Amharic, Aramaic, Ashanti, Cambodian, Cantonese, Cebuano, Chavacano, Chinese (Foochow), Dari, Farsi, Gujarati, Hindi, Ilocano, Korean, Krio, Lao, Malay, Malayalam, Mandarin, Mandingo, Pashto, Punjabi, Somali, Taiwanese, Tamil, Temne, Thai, Twi, Urdu, Yiddish	\$70.82
*OVERTIME APPLIES AFTER FORTY (40) HOURS A WEEK			



SUPERVISORS

A highly skilled translator/transcriber is assigned as team head for every project. This team head is responsible for picking the appropriate staff for the project at hand. The team head supervises the project throughout all stages and ensures that our rigorous quality control procedures are followed throughout the pre-production, production, and post-production phases. We maintain clear lines of communication with all parties throughout the project to ensure your complete satisfaction with the resulting interpretation, transcription and translation. Supervisory staff are billed out at the following hourly rates.*

SIN	CATEGORY	LANGUAGE	GSA RATE/HOUR (incl of IFF)
SUPERVISORS			
(*) Per Unit = Rate per hour			
382-4	I	English, Spanish	\$45.88
382-4	II	Creole, Jamaican Patois	\$61.84
382-4	III	Albanian, Dutch, French, German, Italian, Polish	\$64.83
382-4	IV	Croatian, Romanian, Russian, Serbian, Ukrainian	\$65.83
382-4	V	Arabic, Armenian, Fulani, Ga, Hausa, Hebrew, Ibo, Papiamentu, Portuguese, Tagalog, Twi, Vietnamese, Yoruba	\$72.81
382-4	VI	Afrikaans, Akan, Amharic, Aramaic, Ashanti, Cambodian, Cantonese, Dari, Farsi, Chinese (Foochow), Gujarati, Hindi, Korean, Lao, Mandarin, Pashto, Punjabi, Taiwanese, Thai, Urdu, Yiddish	\$74.81
*OVERTIME APPLIES AFTER FORTY (40) HOURS A WEEK			

SIN 382-5

SIGN LANGUAGE INTERPRETING SERVICES*

SIN	LANGUAGE	GSA RATE/HOUR (incl of IFF)
SIGN LANGUAGE INTERPRETING SERVICES		
(*) Per Unit = Rate per day *Daily rates consist of eight hour days.		
382-5	American Sign Language	\$95.21